



FastPass

A reference system for nextgeneration ABC systems

Dr. Markus Clabian AIT Austrian Institute of Technology Senior Engineer, Coordinator FastPass



www.passengerterminal-expo.com



<u>Challenges :</u>

Passenger flow

Requirements on the border control process

System risk assessment

Harmonization

Variety in usage





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Science to solution – Expected outcome



Funded by EU 7FP

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27 partners

- 3 border authorities
- 4 infrastructure operators
- 11 industry partners
- 5 applied research centers
- 4 universities

Coordinated by AIT





FastPass Objectives







Matrix illustration of the taxonomy of non-use as described by Wyatt, Thomas and Terranova (2002).

Largest group (57%) are the ,Unawares'



UI design

Malfunctions



Skills

Travel companions

Attitude and prejudice

Sense of trust

Demografical variables

Perceived benefit and value

Factors affecting experience

PASSENGER PROFILE PROFESSIONAL AND PERSONAL PROFILE Earlier experience Travel frequency **OPERATIONAL ENVIRONMENT OPERATIONAL ENVIRONMENT** Professional experience Signage Travel mode choice Location of monitoring station in relation to Technology awareness **ABC SYSTEM** Technology knowledge and skills passenger area and egates Terminal atmosphere ABC SYSTEM Infrastructure design Security Gate design Use of travel document reader Sense of control Terminal design **Queuing practises** Quality of information Guidance Quality of components in travel documents **Education and training** Other systems and databases **Biometric identification** Maintenance and breaks in use Maintenace and breaks in use Passenger flow distributions Process flow **Biometric identification** Location of ABC system Physical appearance ABC system to be monitored Variation in travel document design Background information Perceived benefit and value Feedback for passenger's actions and analysis Malfunctions Surveillance Lightning Utility of tool Variation in travel document design Alerts and alarms **Passenger behaviour** Usability of tool Conditions of travel document Sense of trust Ergonomics Terminal design Attitude and prejudice Statistics Passenger profile Organisation of work Fluency of border control processes Cultural background Fluency of border control processes Cultural background Temperature and changes in weather Second line handling Subjective travel ambience Travellers

Need for special attention or assistance

Border guards





Passenger

- Lack of awareness:
 - ABC concept in general
 - Possibility to use ABC
 - What is necessary to use ABC
- Challenges in use:
 - When to enter/exit the gate
 - How and where to insert the passport
 - How to behave during the face capturing phase

Results in

- Inactivity/inefficient in use
- longer processing time
- increased number of no match, rejection and retries
- reduced satisfaction

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Border guard

- Amount and quality of information:
 - Correction of passenger errors
 - Number, position and quality of information sources

reduced productivity.

- Poor ergonomics and uncomfortable working conditions
- Limited possibility for profiling



Advanced Passport Inspection

- New methods for improved feature checking
- Robust to presentation attacks
 - Device mimicking a passport
- Passport Simulator as testing tool
 - Black-box testing of whole ABC gate
 - Automated simulation of large quantities of passports
 - Testing robustness against the active display
- Robust to IEMI
 - Vulnerability of electronic document readers against High Power Electromagnetics





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MP8





Advanced video surveillance

Person separation



Queue analysis (length, dynamics) to get waiting time







Advanced Identification Methods

- Mirror based system for instantanous face capture
 - Resistent to latest attacks on document scanner, to biometric spoofing
 - Risk Assessment, Security Assessed by dedicated methodology
- Face antispoofing methods
 - In cooperation and checked by Tabula Rasa (EU FP7)
- Multi modal biometrics
 - Problem: often a single spoofed modality can lead to false acceptance
 - **Target:** retain biometric security if *m* out of *n* fingerprints are spoofed
 - Achieved: Novel 1-Median filtering method to detect outliers, accepted at IJCB 2014 (the main biometrics research conference)









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FastPass – Land border scenario

- Land border traffic increasing steadily
- New processes and infrastructures needed to handle the traffic
- Both EU citizen and TCN
- Definitive portion of regular travellers
- No land border ABC in EU exists
- Existing land border solutions use RTP type solutions







FastPass – Cruise ship scenario

- Carriers collect API from passenger travel
- Special provisions in the Schengen Borders Code for cruise ships
- Facial images are collected for ship management
- Cruise ship passengers are considered low-risk for passport control
- Cruise ship companies demand fast, flexible and convenient disembarkation/re-embarkation (mission critical)







FastPass – the system/technology, that

…is secure

- Resistent to latest attacks on document scanner, to biometric spoofing
- Risk Assessment, Security Assessed by dedicated methodology
- ...you like
 - UI developed with extensive feedback from different European border guards
 - Process and procedures developed with extensive evaluation from traveller groups
 - Respects privacy and data protection (Data protection impact assessment DPIA)
- ...is harmonized and shows new processes and scenarios
 - ONE reference architecture serving many processes
 - First European solution for cars at land border with ABC
 - First solution for cruise ships
 - Real comparison of different approaches on an airborder crossing point



FastPass partner at PTF

Regula

- stand number is 6032
- Gunnebo
 - stand number is 3060



For a safer world







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- Secunet + Magnetic
 - stand number is 6065











Thank You !

Contact information www.fastpass-project.eu Email: FastPassCoordinator@ait.ac.at

